



Website : www.romandram.co.uk

E-Mail – customerservices@romandram.co.uk

Service Price List

No callout charge

No charges by the Hour

Prices are inclusive and there are no hidden fees

All services come with free 14 days after sales e-mail support

A discount is applicable on multiple services

Remote Support - Up to 1 hr 15 minutes duration - £19.99

Rom and Ram offer Professional IT support over the Internet using our specially configured remote connection client. If you are able to browse the Internet from your PC, we can remote control that computer, and provide you with a range of remote IT services.

Installation of Wireless or Wired Home Network (1-3 Pc`s) - £35.00

Rom and Ram can set up your Wireless Network and ensure that your Network is secure so nobody else can see your files or share your Internet Connection. We will also setup printer sharing and peer to peer file sharing on your Network.

Software Password Recovery / Removal - £35.00

Lost that important password? - Can`t get into your system? - Rom and Ram can help to recover your passwords to get back into your PC or software application.

E-Mail / Internet Connectivity problems (excluding networks) - £30.00

Is your Internet Service Provider driving you crazy? - Rom and Ram can contact them on your behalf to resolve any Internet / E-Mail problems, and also check your system to ensure that it is configured with the correct settings for your E-Mail and Internet connection.

Resolving graphic card and display problems / configuring - £25.00

Having strange Graphic problems on your PC? Rom and Ram can diagnose, configure and resolve display problems you may be having.

Digital Camera Photo Recovery - £35.00

Deleted that precious photo from your Digital Camera Memory Card? Rom and Ram can recover deleted images from most removable digital camera media.

Secure Data Removal - £19.99 (per hard drive)

If you are throwing out an old PC or selling it on, Rom and Ram can ensure that the personal data on your PC is securely erased before doing so.

Automatic data backup - 49.99 (Including Software)

Rom and Ran can set up your PC to automatically backup your data without your intervention. This is ideal for making sure that important files or documents are safe in case of problems with your PC.

Data recovery - £35 (Up to 10GB of Data)

If your hard drive fails you may lose important files if you have not previously made a backup. Rom and Ram can use the latest technology to recover files from failed hard drives.

PC Software Installation - £14.99

If you have bought yourself some new software, we can install it on your PC for you.

PC Peripheral Installation - £12.99

Purchased a new PC Peripheral and it doesn't seem to work? - Rom and Ram can configure your new equipment and ensure that everything is working.

PC Printer installation - £13.99

Rom and Ram will setup your Printer with your PC and integrate it into a Network if required.

Wireless - Wired Network Repair - £25.00 (up to 3 PC`s)

Experiencing a problem with your Network? - Let Rom and Ram diagnose and repair any problems within your Network.

Windows Boot problems / unable to boot into Operating System - £35.00

If Windows won't start properly, we'll resolve it and get you back up and running asap without loosing your precious files.

Driver Download and Installation - £12.99

Keep your PC running up to date. We will download the latest drivers for any device on your PC, install the new drivers and ensure that everything is working as it should be.

Operating System Installation - £35.00

If you are starting from scratch, we will erase your hard drive. install a new operating system for you and configure it with the latest updates.

Upgrade existing Operating System - £25.00

We can upgrade your existing operating system with the latest updates.

Full Valet - £9.99

Get rid of all the dust in your system that can cause overheating! - Rom and Ram will provide a full valet of your PC (inside and out).

Keep your Children Safe Online - £35.00 (Includes Software)

Do you know what your children are doing when they are using the internet? - Are they visiting safe websites? Rom and Ram can

provide protection for your children and peace of mind for you by installing Online Protection and Monitoring tools.

Online Security - £25

Making sure that your PC is protected and secure online is vital. Rom and Ram will configure your PC with the latest online protection tools.

Gadgets / Game Console Internet Setup - £25.00

Got the latest gadget / console and need to configure it with your Internet or Network connection? - Rom and Ram can easily integrate it with your current broadband connection.

Memory install / upgrade - £15.00

Rom and Ram will check the memory that your PC currently uses, install it and ensure everything is working as it should be.

Home Tutorials - £20.00 per lesson - average lesson duration 1 Hour 15 Minutes (discounts available for multiple lessons)

Rom and Ram will show you how to use the applications on your PC, how to perform the most common tasks or provide Tuition in an area of your choice.

Regular crashing of PC - £25

Is your PC showing errors or crashing all the time? Rom and Ram will put any software back to it`s original state by using the original CDs you supply.

Case Swap / Rebuild - £30

Are you tired of your old PC case and think it needs updating? - Rom and Ram can install all your existing components into a new

case of your choice.

Set up a new PC system - £20.00

If you have just purchased a new PC, Rom and Ram can get it all up and running for you in no time at all.

PC built to required specification - £25.00

Would you like Rom and Ram to put together a PC from your supplied specification? - You can provide the system parts or Rom and Ram can provide these for you.

Full PC Healthcheck - £35.00

Is your PC not running smoothly as it used to? - A Full PC Healthcheck can help to increase your PC`s performance.

Full yearly PC Health Check - £85.00 per year (3 visits per year 1 visit every 4 months)

Providing Written Insurance Quote - £24.99

If the worst happens to your PC, Rom and Ram will diagnose the fault and provide you with a letter for your insurance company. This letter will detail the cost of the repair, and also how much a new replacement PC would cost.

Monthly E-Mail Support (up to 4 requests) - £6.99

Rom and Ram will provide you with 1 Months PC support up to a maximum of 4 requests. We can provide support for most PC related problems such as Internet Problems, E-Mail setup, Printer Setup and many many more!

Logo Design :

1 Colour - £49.99

2 Colour - £75.99

3 Colour - £99.99

Flash Banner / Flash Animation Design - £75.99

Entry Level Website Design (up to 3 pages), 1 year hosting and 1 year domain registration - £150

Medium Level Website Design and Development (4-10 pages) – E-Commerce enabled, Security Certificate (SSL), 1 year hosting and 1 year domain registration - £499

Large Internet Projects – £Depending on design and complexity requirements – please contact us for estimate

In relation to our PC Repair Service, all prices are based on our services applied to a single system - discounts are available on multiple systems if required. The service fee excludes any cost of hardware and / or software that may be required unless otherwise indicated.

Please note : We do not supply support or services for Apple Mac Computers

